



CULINARY SERVICES GROUP

CCL | HOSPITALITY
GROUP

FAQ: Full MyOrders Transition

What is this about?

In September and October of 2025, CSG will begin ordering all non-broadline food and supplies from Model Market Vendors via the MyOrders Platform. Then we will begin ordering all broadline (US Foods, Sysco, etc.) foods through MyOrders.

When does it start?

- We will begin placing orders from Model Market Vendors the first few weeks of **September 2025**
 - We will begin placing all broadline food orders through MyOrders **October 1, 2025**
 - **Click here to view the MyOrders transition timeline** [FoodBuy MyOrders timeline update July 2025](#)
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Where do I place orders?

You will use [CompassManager.com](#) to access the **OMS Dashboard**, which will then take you to **MyOrders**. See Step by Step instructions below



Why are we doing this?

This is an **important step in our transition to CCL's systems**. Your compliance to utilizing these systems helps ensure a smooth rollout.

How do I get started?

- There have been **two training sessions** provided.
You can view a recording of one of them here: [Watch MyOrders Training Video](#)
- [Manager and Vendor Talking points for model market vendor transition](#)
- There is a step by step of logging into OMS/ MyCompass for the first time below. Before getting to the steps below, you will have to complete the Multi Factor Authentication through Microsoft, if you need help with the steps, [click here](#)

How do I get support?


- Reach out to your Area Manager or Message Amanda Emerson Via Teams
- [Click here to access training materials for MyOrders](#)

What's Next?

Logging in for the first time:

OMS | Dashboard <---- Site to access dashboard. Utilize the Compass Network ID for the first time, then afterwards it will be your new CCL email. It will walk you through microsoft authenticator to get logged in. Once in the dashboard then you will click "setup now" in the box that says Personalized application list not yet setup. You Can find and add "myOrders" then you will be able to click on the link to access myOrders from your dashboard.

Compass email address is setup for now for everything to get forwarded to your CSG email, so no need to manage 2 inboxes just yet.



Owner's Management Suite


Search for application

Amanda

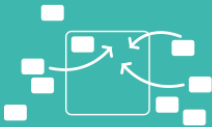
Dashboard

Applications

Welcome to the NEW



Owner's Management Suite



Create your own customized dashboard in seconds featuring the apps you use most. We're making it easier to access the information you need, when you need it!

TRY IT NOW >>

APPLICATIONS

Personalized application list not yet setup.

Setup Now

Use Default App List

See All Applications

FEATURED APPS

No featured applications available to be displayed

NEWS

Paystub Refresh: Upcoming Updates to Your Paystub ...

MAINTENANCE

No upcoming maintenance activities planned

Click Set up now

Need Help

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Privacy Requests

Code of Business Conduct


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Click Set up
now


ACCOUNT PROFILE

My Applications allows you to select the applications you find the most useful, then arrange the order they'll be presented in on the OM.


Available Applications

finance


MyFinance

MyFinance Training


MyFinance Training

MyI-9


MyI-9

MyMail

MyMail

MyOrders

MyOrders

MyOrders Training

MyOrders Training



**Scroll Down and find
MyOrders, then click the icon**



Dashboard

Applications

Search for application



Amanda



CHANGE OR RESET PASSWORD

To change or reset your password, use the button below. You will be taken to a new page to complete the process.

[Change Password](#)

SYNC PROFILE

Use the button below to sync your profile information across all Compass devices and platforms.

[Sync Profile](#)

ACCOUNT PROFILE

[My Information](#)

[My Applications](#)

[Communication Preferences](#)

[W2 Permissions](#)

My Applications allows you to select the applications you find the most useful, then arrange the order they'll be presented in on the OMS Dashboard.

Search...



Available Applications

	Anaplan
	BVF Pulse
	Caring Hearts
	CHAT
	Client Associate Management
	Collibra



Use Default Applications

[Clear All](#)

Selected Applications

	MyOrders
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[Need Help](#)

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NEW
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Create your own customized dashboard in seconds
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TRY IT NOW >>

NEWS 1

Paystub Refresh: Upcoming Updates to Your Paystub ...

APPLICATIONS



See All Applications ➔

FEATURED APPS

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Click here to access myorders!